

Frequently Asked Questions

Below are some of the most commonly asked questions about **Lagoon Landing**.

Why live at Lagoon Landing?

Like any great place to live, Lagoon Landing's best qualities are *location, cost, and convenience*.

- **Beautiful Location:** Residents will live waterfront, in the heart of our beautiful campus with one of the best sunset views in the Keys.
- **Academically-Oriented Location:** Residents will be just steps from their classes, their instructors, their advisors, and resources like the Library and ISLE tutoring center to support their academic success.
- **Socially-Active Location:** "Lagoon Landing" will host regular social events—enabling residents to connect with suitemates and neighbors and develop friendships that will be the foundation of their collegiate memories.
- **All Inclusive Cost:** The rent cost includes all utilities, cable, and high speed wireless internet and is competitive with Key West accommodations. All rooms and suites are fully furnished and include a kitchenette with stovetop, refrigerator, and microwave.
- **It's as Easy as 1-2-3:** Apply, deposit, move-in, everything else is done for you!

When should I apply?

Students should apply and submit their room reservation/security deposit as soon as possible. Rooms are assigned by the date the contract is completed. A complete contract includes application, application fee, and security deposit.

Can I specify which room I want to live in?

You can request a specific roommate and list your preference for a room or suite, but there is no guarantee of being placed in a specific space.

What is the process for choosing roommates?

You may request a specific roommate on your housing application/contract. Roommate requests must be mutual. We recommend that you and your potential roommate apply at the same time to increase the possibility of living together.

How am I supposed to live with someone I've never met?

Living with someone new can be challenging - especially when they come from a background different from you. We recommend all roommates complete the Suitemate Agreement to help create a framework for what is and is not acceptable between suitemates.

Are the floors in Lagoon Landing alternated by gender?

All suites are of the same gender. Each floor houses suites of both men and women.

What should I bring to campus?

Pack light, but remember that most things cost more in Key West.

1. Bed linens, pillow, blanket, bedcover, mattress cover, and sheets, for an extra long twin bed.
2. Bath linens, towels, wash cloth, shower shoes.
3. Personal toiletries and medications.
4. Clothes for hot and cool weather, also rain gear.
5. Laundry supplies, laundry bag, detergent, hangers.
6. UL approved fusible multi-outlet strip, alarm clock, flashlight, desk lamp with compact fluorescent bulb.
7. Items to personalize the room, a television, and a computer.
8. Bicycle, helmet and lock.
9. School supplies, paper, pencils, pens, notebooks, print cartridges.
10. Green cleaning supplies.
11. Plate, bowl, cup, knife, fork, spoon, a pot or pan to cook Mac & Cheese!

What should I NOT bring to campus?

Weapons and firearms, fireworks, halogen lamps, toaster ovens, hot plates, space heaters, flaming items including candles and incense, appliances with exposed heating elements, pets, alcohol, cardboard and Styrofoam.

What kinds of appliances are allowed?

Each suite has a kitchenette with a stovetop, refrigerator, and microwave. No cooking appliances with exposed heating elements are allowed. Fire safety requirements require cooking to be done only in kitchens.

Are pets allowed?

No pets or animals are allowed in Lagoon Landing.

How much extra is cable?

Basic cable is included in the cost of rent. Cable ports are available in each student bedroom.

What about hi-speed wireless Internet?

Wireless Internet is available across campus. Wireless Internet access in Lagoon Landing is included in the cost of rent. For questions or help, contact the HELP Desk at [305-809-3135](tel:305-809-3135).

Are utilities included?

All utilities such as water, electricity, garbage and sewer are included with your rent.

What about doing my laundry?

Coin operated washers and dryers are located on the first floor of Lagoon Landing and are available for use by residents only.

What size are the mattresses?

Mattresses are extra-long twin (39 inches x 80 inches).

Can I bring my own furniture?

Lagoon Landing is fully furnished with a bed, desk, desk chair, dresser, and closet in each student bedroom. Suite common areas are furnished with a sofa, club chair, coffee and end table, dining table and chairs. College owned furniture must remain in the suite/room and cannot be removed.

Can I cancel my contract during the year?

The housing contract is a legal agreement and is binding for the entire academic year.

What about Food Service?

Food Service is available at the Campus Café on a pay-by-meal basis.

How do I request a room change?

After the first two weeks each term, room changes can be requested through the Residence Life Office.

Can I pay with Financial Aid?

Financial aid can be applied toward housing fees.

Is there transportation to town?

Key West Transit (city bus) services the campus with hourly pick up and stops at grocery, K-mart, and downtown shopping.

Is there parking on-site?

Ample free parking is available on campus in close proximity to Lagoon Landing and limited under-building parking is available for a small fee.

Can freshmen have cars?

Yes.

Should I bring my bicycle?

Yes, a bicycle is a great way to get around Key West. There is bicycle storage at Lagoon Landing, Be sure to bring a lock and helmet.

What about safety?

Lagoon Landing is accessible by residents only through card access and key entry. The campus is patrolled by security staff and security cameras are utilized in and around Lagoon Landing. Emergency Call Boxes are strategically placed throughout campus and a student may use these boxes to summon help if needed. Inside Lagoon Landing each suite and student room is locked, and residents have access with a key. RAs are on duty each night to respond to emergency and security issues.

How do I get to know people?

The number one way to get to know people is to get involved. There are plenty of social activities that go on all the time. Talk with your RA for more information.