Student Request for Exception to Withdrawal or Refund Policy

If you are no longer attending, it is your responsibility to withdraw from the course(s).

SUBMITTING A REFUND REQUEST FORM DOES NOT OFFICIALLY WITHDRAW YOU FROM A CLASS OR THE COLLEGE.

Deadline: Within 120 days of when the final grade was posted for that semester according to the academic calendar.

All request must include the below items:

- A Letter of Explanation
- Documentation
- Transcripts
- Copy of student bill/schedule

Name: _______________________________ Student ID#: ______________________ (Not Social Security Number)

Email (primary contact): _______________________________ Phone: _______________________________

Address: _____________________________ City, State & Zip: _______________________________

Check Reason for Request:

- Request for withdrawal (without refund)
- Request for refund

Academic year: ______________________ Term: ______________________

Key West campus ☐ Marathon campus ☐ Coral Shores campus ☐ Virtual campus

Supporting Documentation

- Medical: a letter from your physician or health care agency, on company letterhead, specifically indicating an illness of such severity or duration that prevents you from continuing in your course(s). The letter must include dates of the illness and treatment.
- Employment: a letter from your employee, on company letterhead, indicating that your employer changed your work schedule and that this change prevents you from completing the term. The letter must include old and new work hours and the effective dates.
- Death of Immediate Family Member: documentation of the death and your relationship to the deceased.
- Active Military Duty: documentation must include a copy of orders.
- College Change or Error: a letter from the appropriate college official documenting the situation in which the college was in error or initiated an action that caused you to withdraw from your course(s).

Course(s) for which you are requesting an exception:

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<th>Course Prefix</th>
<th>Course Number</th>
<th>CRN# (5 digits)</th>
<th>Course Title</th>
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During the term listed above were you receiving any of the following:

Financial Aid (Pell Grant, scholarship, student loan, Bright Futures, FL Prepaid)? ☐ Yes ☐ No

If Financial Aid recipient, please contact the Financial Aid Office prior to submitting your request.

Military tuition assistance? ☐ Yes ☐ No

Veterans’ (VA) Benefits? ☐ Yes ☐ No

Were you an International Student on an F-1 visa during the term listed above? ☐ Yes ☐ No

Request received without proper documentation and formal withdrawal/tuition refund letter will be returned.

____________________________________________ Signature: Director of Financial Aid/VA Assistance/International Students Coordinator

By signing below I certify that I have read and understand all of the information on the front and back of this form.

__________________________________________ Student Signature __________________________ Date
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Students petitioning the College should consider the importance of this request and take great care in organizing the content of the letter of explanation that is to be attached to the Request for Exception form.

- All appeals MUST be based on exceptional, extraordinary circumstances beyond the student’s control.
- Since procedures and dates for dropping within the refund period and for withdrawing are widely publicized, requests from students claiming that they “did not know” procedures and dates will not be considered.
- Once the term has ended and grades have been posted, requests for a grade change from “F” to “W” (withdrawal) will be forwarded to the FKCC Student Services Appeals Committee.
- If you are receiving financial aid, veterans’ benefits, or are an international student, please check with the appropriate office to determine if your request will affect your benefits or status. **Please note that if you are receiving financial aid, a refund may cause you to fall below the minimum number of credits required for financial aid. You may be required to pay back financial aid monies received.**
- All refunds to students will be reduced by or applied to any outstanding balance owed to the College.

The following circumstances are **NOT** considered extraordinary and extenuating, and are **NOT** eligible circumstances to file an appeal:

- Incarceration
- Transportation issues
- Issues involving course content
- Issues involving method of instruction
- Issues involving a lack of understanding of the withdrawal/refund policy as printed in the college catalog and student handbook

Request may take up to 30 days for a response.

Submit your request for consideration to:
FKCC Student Services Appeals Committee
fkccstudentappeals@fkcc.edu
Florida Keys Community College, 5901 College Road, Key West, FL 33040
Phone: (305) 809-3292 Fax: (305) 292-5163

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